JAMES D. STRICKLAND JR.

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PROFESSIONAL EXPERIENCE

Lively Technical College – Leon Co. Schools   *October 2015 to Present*
Distributed Systems Analyst
- Provide support to teachers, staff and students
- Maintain 700 devices and printers across multiple buildings and other sites.
- Maintain virtual machines in Hyper-V
- Responsible for 3000+ users
- Use SCCM to image machines via PXE boot and deploy software
- Provide support for tenant organizations
- Manage Adobe CC membership for 500 users
- Proficient in the following operating systems: Windows XP-10; Server 2003-2016; Linux
- Support ID Card printer(s)
- Supervise and delegate tasks to employees

SAIL High School – Leon Co. Schools   *January 2015 to October 2015*
IT Technician
- Provide support to teachers, staff and students as needed.
- Maintain 300 devices and printers across multiple buildings including sound and projectors used in classrooms.
- Provide support for Windows Server 2003, 2008R2, 2012R2, Windows 7, and XP.
- Manage Active Directory and print servers.
- Web Development – HTML5 / Wordpress / Schoolwires
- Provide support for various Web Applications.

Disabled American Veterans   *February 2012 to December 2014*
Transition Service Officer
- Provide pre-discharge briefings to active duty military members on benefits administered by the U.S. Department of Veteran Affairs (VA).
- Review service medical records and advise active duty member on claimable disabilities in a one on one interview.
- Assist veterans and military members in preparing paperwork to claim VA Benefits.

EDUCATION & PROFESSIONAL DEVELOPMENT

AS, Transportation Management, Community College of the Air Force   **2010**

A+ Certified, CompTIA   **2012**

College Certificate, Information Technology Technician, NWFSC   **2013**

AS, Computer Information Technology, NWFSC   **2014**

AS, Networking Technology, Northwest Florida State College (NWFSC)   **2014**

College Certificate, Network Support Technician, NWFSC   **2014**

BS, Information Technology, Barry University **(IN PROGRESS)**   **2019**